

Pre-visit access information

How to find us

We are just a few minutes walk from the bus station. For details on public transport please call the Tourist Information Service on 01884 230878. The Beck's Square short stay car park is right outside (blue badge holders must pay but are given a one hour extension to the printed expiry time). The post code is EX16 6PJ.

Physical Access

Tiverton Museum has two floors with two sets of stairs and a lift.

Ground floor

The Main Entrance provides level access to the Museum. There are two doors in the foyer area (both 89 cm wide); the inner door is propped open. In cold weather the outer door is closed, but there is a bell to the left of the door to ring for attention if you require assistance.

The reception area, shop and Tourist Information are all on the same level as the entrance.



The floors have carpet tiles throughout with a low pile (apart from the Kitchen/Laundry Gallery which has a lino floor). The galleries across the Yard have alternative floor coverings which are detailed below.

There is a shallow ramp down to the ground floor galleries which is marked on the floor.

(If you are attending an event in the Education Room it is located on the ground floor and there is a small ramp upwards into the room).

First Floor

The First Floor can be accessed by a set of stairs from the Agricultural Gallery which has 14 steps and a further 2.

There are some shallow ramps on the First Floor: from the Merchants House up into the Archaeology Gallery, and down out of Archaeology Gallery; down from the Kitchen/Laundry Gallery to the Upper Amory Gallery.

The Ground Floor is accessed by a wooden staircase with 18 steps.

There are some rope barriers to direct visitors around the First Floor, please feel free to move them to access the lift.

The Yard, Alford and Authors Galleries

The Yard has a tarmac finish which is a little uneven in places. The easiest route for wheelchair users to access the Yard is through the shop rather than through the Lower Amory Gallery.

The Alford Gallery has level access with a concrete floor. The Authors Gallery is accessed through glass double doors (for assistance please ask at the Front Desk). There is level access with a lino and wooden floor. There is a shallow ramp upwards to access the far side of the gallery, or a set of 5 steps. There is no wheelchair access into the cab of the Tivvy Bumper engine.

Facilities

Toilets and baby changing facilities

All toilets are by the entrance on the Ground Floor, including a wheelchair-accessible toilet. Baby change is available in the ladies and gentlemen's toilets.



Wheelchairs

the Museum is fully wheelchair accessible. A wheelchair is available and can be booked in advance by telephoning 01884 256295 or borrowed on the day by asking a member of staff at the front desk.

Large print

Introductory text for each gallery is available in large print format.

Induction loop

A portable induction loop is available on the Front Desk on request.

Magnifying glasses are available from the Front Desk.

Hands-on

The museum has many items on open display which can be touched gently by visitors with sensory impairments. The museum offers regular themes object handling sessions in the galleries in school holidays. Please look at our current 'What's On' guide or on the website for details.

Sighted Guiding

Some staff and volunteers are trained in Sighted Guiding. Staff are able to offer assistance in the reception, shop and Tourist Information areas. For a Sighted Guided tour of the museum (on a one to one basis) please call 01884 256295 to discuss booking

Further information is available in our Accessibility Map available on the website or from the front desk.